



Cancellation Policy

We do offer a '24 hour' cooling off period from receipt of your confirmation email if the booking is more than 6 weeks before the commencement date.

The £150 deposit is non-refundable, after the initial 24 hour cooling off period.
(Covid-19 see separate terms)

Full payment not paid before the 6 weeks of the start date of your holiday will forfeit your booking.

The hirer must inform Cabin Escapes Limited immediately if they wish to cancel their booking. If the hirer cancel their booking more than 6 weeks before the commencement date, the deposit will not be refundable, but the balance of the cost of the booking will be refunded if already paid.

Please note that all deposits are non-refundable.

If the hirer cancels their booking within 6 weeks of the holiday commencement date the hirer will remain liable for the full cost of the hire of the property for the holiday period and no refunds will be made under any circumstances.

You may have the option to move your date to another date within 12 months of the cancellation. Please note this may be subject to a price increase or decrease depending upon the dates of your new holiday.

Unfortunately if you cancel and your holiday is within one week, we will be unable to move your date and this will result in the loss of your holiday.

COVID-19, please see separate policy.